

Logan Cai

logan.cai@gmail.com

<https://logancai.com>

Check out my other projects by visiting my personal website

Summary of Qualifications

- Web developer, technical writer, IT technical support and project lead
- 5+ years of experience developing in HTML, CSS, JSON, JavaScript, jQuery, SQL, PHP, MySQL, Angular and Unix
- 5+ years of IT technical support experience in one-to-one, remote and executive
- Experienced taking on challenges to integrate data from multiple sources
- Highly proficient in project implementation and management, along with team leading and collaboration
- Able to multitask and prioritize issues while aiming to keep everyone productive
- Team player, working tightly with managers and colleagues and clients

Skills and Expertise

- Creative: Adobe Photoshop, Adobe Illustrator, Adobe Premier Pro, Adobe Acrobat Pro
- Computer skills: Microsoft Excel, Word, Power Point, Outlook, Lync, SharePoint, Mac OS X, Windows, Salesforce, Confluence, JIRA, Unix (Basic), GitHub
- Programming: Java, C++, PHP, Ruby on Rails, MVC design, HTML, Angular, JavaScript, CSS, MySQL, Microsoft SQL, Visual Basic for Application, R, Gulp

Employment History

January 2017 – January 2017

Full Stack Developer and Designer

Gonzberg Agency, San Francisco, CA

- Redesigned client logos to communicate a high-end brand
- Designed website wireframes to visualize content cross-platform
- Engineered a responsive website using Bootstrap, HTML5, CSS3, jQuery, JavaScript, BrowserStack and GitHub that functions correctly cross-platforms
- Quickly pick up existing client websites code and work to fix and optimize back end code and database queries

July 2016 – August 2016

Web Developer

Vong Nguyen for Coast Community College District, Garden Grove, CA

- Designed and developed a political website for Vong Nguyen achieving 32% of the county's vote and \$8,500+ in political contributions as a first-time running candidate
- Developed front end using the Bootstrap UI framework, Angular and Adobe Typekit for bootstrapping font
- Coded JavaScript for Venmo and credit card contribution options
- Utilized Braintree Payments for PCI SAQ A credit card compliant back end processing and recorded contribution data using Google Sheets

March 2016 – July 2016

Publication Assistant and Web Developer

UCLA Graduate Student Association, Los Angeles, CA

- Developed a custom solution for the Graduate Student Publications to better assist the 29 graduate journals and their editors by creating a website that is easier to locate content and implementing a knowledge base
- Implemented WordPress as the content manager to provide a familiar experience for editors and to future developers
- Incorporated back end Google OAuth authentication and MySQL query to parent organization for data
- Composed the knowledge based articles for publication guidance and website assistance
- Evaluate and maintain 29 graduate student journals for publication by editing and preparing documents and graphics

January 2012 – March 2016

Project Assistant/Web Developer/Project Lead

Associated Students UCLA, Los Angeles, CA

- Lead the development of UCLA USAC Funding web app by breaking down the project and distributing the responsibilities to my coworkers and pushing out features when we can in an agile environment
- Integrated multiple databases to our funding application to provided an integrated data experience in one application
- Front end (HTML, CSS, JavaScript, jQuery) and back end (PHP, MySQL, MSSQL, REST, Curl) programming for the UCLA Undergraduate Student Association (USAC) Funding web app handling a total as of December 2016, \$3.1 million of approved funding requests from UCLA student groups/clubs
- Served as department IT tech servicing 20+ sub-departments, 300+ users and select retail locations with help desk related task, Windows AD administrator and network security administrator

June 2014 – September 2014

Desktop Support

The Bank of New York Mellon – Mellon Capital Management, San Francisco, CA

- Took calls around the globe for helpdesk, dispatched or assigned JIRA tickets to the right people at the right place and provided in-person local desktop support for offices in San Francisco
- Provided one-on-one tech support to executives and directors in the local office and followed up on client issues to provide the best customer support experience
- Wrote Windows batch scripts, tested and deployed Windows applications and updates
- Deployed Blackberry and Apple iOS devices and assisted on mobile device issues

Education

Bachelor of Arts in Asian American Studies – 2015

University of California Los Angeles, Los Angeles, CA

- Even though I majored in Asian American Studies, I took computer science courses at UCLA to satisfy my love in software engineering. I even have a technical reference from the UCLA School of Engineering, Orachat Chieu, to vouch for my technical abilities. She can be emailed at orachat@engineering.ucla.edu.

Additional Languages

Conversational Cantonese